

PowerHouseATX Acuity Client Agreement & Waiver 2026

Acuity form record | Effective May 27, 2026

917 West Anderson Lane Ste. F, Austin, TX 78757 | 936-556-1290 | treytucker@powerhouseatx.com | www.powerhouseatx.com

This document mirrors the Client Agreement & Waiver text saved in Acuity. Clients accept it through the required Acuity checkbox: "I have read and agree to the terms above."

1. SERVICES

Packages, memberships, flex packs, drop-ins, and app access are purchased through Acuity and are non-refundable unless PowerHouseATX approves an exception in writing.

2. CREDITS

Monthly membership credits reset each billing cycle and do not automatically roll over. Ramp-Up credits expire 35 days after purchase. Flex Pack credits expire 45 days after purchase. Weekly, biweekly, travel, corporate, legacy, or custom/private arrangements follow the written package or addendum tied to that client.

3. BOOKING

Purchasing a package or membership does not guarantee a recurring appointment time. Sessions must be booked through Acuity or separately documented with PowerHouseATX. Drop-ins are paid at booking and are subject to schedule availability.

4. CANCELLATION AND RESCHEDULING

Less than 24 hours notice, late cancellation, or no-show forfeits the session. Approved last-week reschedules may receive a staff-issued 7-day make-up credit. Make-up credits are exceptions, are not sold, and do not automatically roll over.

5. SUBSCRIPTIONS

Recurring memberships/subscriptions renew until canceled. Clients are responsible for managing cancellation before the next billing cycle unless PowerHouseATX documents a different private arrangement.

6. FITNESS APP

Fitness App access is included with Ramp-Up and 1-1 Training. App-only subscriptions include no in-person credits. Semi-Private App Add-On is for approved active semi-private clients only and may be canceled/refunded or converted if purchased incorrectly.

7. WAIVER

I voluntarily participate in fitness training and related activities. I understand exercise carries risk of injury, illness, aggravation of existing conditions, or other harm. I assume those risks and release PowerHouseATX LLC, its owner, coaches, and representatives from liability to the fullest extent allowed by law, including claims related to ordinary negligence or equipment failure.

8. AGREEMENT

By booking or purchasing, I confirm I have read and agree to these terms.

Required Checkbox Text

I have read and agree to the terms above *