

PowerHouseATX Master Purchase Agreement 2026

Client purchase terms | Effective May 27, 2026

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1. Parties And Document Hierarchy

This Purchase Agreement is between PowerHouseATX LLC ("PowerHouseATX") and the client signing below ("Client"). This agreement supersedes prior PowerHouseATX purchase terms unless a separate signed addendum expressly says otherwise.

The current price sheet, Acuity checkout terms, required intake forms, and any signed addendum are incorporated by reference. If a signed addendum conflicts with this agreement, the addendum controls only for the specific item it clearly overrides. All other terms continue to apply.

2. Service Definitions

Service	Definition
Ramp-Up 1-on-1	A new-client 1-on-1 onboarding block after the free first session. Credits expire after 35 days. App access is included. Advertised as one-time only; any extension requires PowerHouseATX approval.
Semi-Private 50	A 50-minute semi-private training session with up to 3 total clients. Each client receives individualized programming inside the shared session.
Semi-Private 25	A 25-minute semi-private training session with up to 3 total clients.
1-1 Training	A 50-minute private training session. Availability is limited and purchase should occur only after PowerHouseATX confirms availability or the client is already approved. App access is included.
Flex Pack	A one-time 4-credit purchase for occasional training or schedule gaps. Credits expire 45 days after purchase.
Drop-In	A one-time session paid at booking and subject to schedule availability.
Fitness App	CoachRx programming/workout access. App-only access has no in-person credits. Semi-Private App Add-On is only for approved active semi-private clients.

3. Product Types And Billing Rules

- Monthly memberships renew automatically until canceled before the next billing cycle. Credits reset each billing cycle and do not automatically roll over.
- Ramp-Up is a one-time new-client onboarding product. Credits expire 35 days after purchase and do not automatically extend.
- Flex packs expire 45 days after purchase, do not auto-renew, and do not reserve a recurring appointment time.
- Drop-ins are paid at booking, subject to schedule availability, and do not reserve a recurring appointment time.
- Fitness App subscriptions renew monthly unless canceled. App access may be removed when the subscription ends, payment fails, or the client is no longer eligible for an approved add-on.
- Private payment-plan, travel, corporate, legacy, custom, or reserved-slot arrangements require written checkout terms or a signed addendum. Private terms are not public pricing and are not transferable.

4. Current Public Product Selection

Product Type	Selection
Ramp-Up	<input type="checkbox"/> 1x/week <input type="checkbox"/> 2x/week <input type="checkbox"/> 3x/week
Monthly Membership	<input type="checkbox"/> Semi-Private 50 <input type="checkbox"/> Semi-Private 25 <input type="checkbox"/> 1-1 Training
Monthly Frequency	<input type="checkbox"/> 1x/week <input type="checkbox"/> 2x/week <input type="checkbox"/> 3x/week
Flexible Option	<input type="checkbox"/> 1-1 Flex 4-Pack <input type="checkbox"/> Semi-Private 50 Flex 4-Pack <input type="checkbox"/> Semi-Private 25 Flex 4-Pack <input type="checkbox"/> Drop-In
Fitness App	<input type="checkbox"/> App-only <input type="checkbox"/> Semi-Private App Add-On
Approved private addendum attached	<input type="checkbox"/> Yes <input type="checkbox"/> No

Selected price: \$ _____ Billing cycle: monthly one-time private addendum Start date:

5. Scheduling

Standard training hours are Monday through Thursday, 9:00 AM to 8:00 PM. Friday through Sunday are closed for training unless PowerHouseATX creates a specific exception.

All scheduling, rescheduling, and cancellations should occur through Acuity, the PowerHouseATX website booking system, or another PowerHouseATX-approved scheduling channel. A paid product or credit balance does not automatically reserve a permanent recurring appointment time unless that time is separately booked or documented in writing.

In semi-private sessions, one client cancellation does not cancel the session for the remaining participants. PowerHouseATX may determine compatible training partners based on fitness level, goals, schedule fit, training style, safety, and professional judgment.

6. Cancellation, Rescheduling, And Make-Up Credits

- 24+ hours notice is required to reschedule without forfeiting the session.
- Less than 24 hours notice, late cancellation, or no-show forfeits the session.
- Late arrival does not extend the scheduled appointment; the session ends at the originally scheduled time.
- Approved last-week reschedules may receive a staff-issued 7-day make-up credit or be rescheduled across the billing boundary when the booking system allows it.
- Make-up credits are exceptions. They are not sold, have no cash value, are not transferable, and do not create a general rollover policy.
- If PowerHouseATX cancels a session, the client will not lose that session. PowerHouseATX may reschedule, credit, or refund at its discretion.

7. Travel, Pauses, And Private Arrangements

Monthly memberships are designed for consistent weekly attendance. Travel does not automatically pause billing, extend the billing cycle, or roll credits into a future cycle. Clients who travel occasionally should reschedule into posted availability before credits expire when possible.

Clients who need recurring billing but a different payment cadence, travel control, a reserved slot, corporate/group handling, legacy pricing, or another custom arrangement must use a private/direct Acuity flow or signed addendum. If no private arrangement is documented, the public product rules apply.

8. Payments, Refunds, And Billing Disputes

- Memberships and subscriptions require a card on file and renew automatically until canceled under the product terms.
- One-time products are charged at purchase or booking.
- Acuity normally uses one payment method per subscription. Split billing, weekly payment plans, biweekly payment plans, or two-card handling require separate approval and written terms.
- Unused sessions are non-refundable unless PowerHouseATX approves an exception in writing or a refund is required by law.
- If payment fails, PowerHouseATX may pause booking access until payment is resolved. Repeated payment failures may result in loss of slot priority or termination.
- Clients agree to contact PowerHouseATX first with billing concerns. Chargebacks or disputes made without first attempting direct resolution may result in account suspension.

9. Fitness App Terms

Fitness App access is included with Ramp-Up and 1-1 Training. App-only subscriptions include no in-person credits. Semi-Private App Add-On is for approved active semi-private clients only. If the add-on is purchased without eligibility, PowerHouseATX may cancel/refund it or convert the client to app-only access.

10. Waiver, Minors, And Emergency Information

A separate Waiver, Release, and Assumption of Risk or Acuity Client Agreement & Waiver must be accepted before training. Clients under 18 must have a parent or legal guardian sign required paperwork. The client agrees to provide accurate emergency contact information and update PowerHouseATX if it changes.

11. Photo And Video Consent

PowerHouseATX may request permission to take photos or videos during training for education, social media, website, or marketing use. The client may decline or withdraw future consent in writing.

Photo/video consent: Yes No Client initials: _____

12. Termination And Policy Changes

- PowerHouseATX may terminate the client relationship with cause for repeated late cancellations, no-shows, harassment, threatening behavior, disruption of other clients, fraudulent chargebacks, unsafe conduct, or other conduct PowerHouseATX deems unacceptable.
- PowerHouseATX may terminate without cause for business reasons, schedule changes, or other operational reasons and may issue a prorated refund or credit for unused current-cycle sessions.
- PowerHouseATX may modify services, pricing, and policies with 30 days notice to active clients.

13. Client Acknowledgment

- I have read, understood, and agree to the selected service and product rules.

- I understand billing cycles, renewal, cancellation, and payment terms.
- I understand monthly credits reset, Ramp-Up and flex credits expire, and unused credits do not automatically roll over.
- I understand the 24-hour cancellation policy and the limited 7-day staff-issued make-up credit exception.
- I understand private pricing or special arrangements require written checkout terms or a signed addendum.

Printed name: _____

Signature: _____

Date: _____

Email: _____

Phone: _____

Emergency contact: _____

Emergency phone: _____

PowerHouseATX representative: _____

Date: _____